Department of HUMAN SERVICES

I'M APPROVED; NOW WHAT?

***After you are approved for Nursing Facility Medicaid here are some things to remember*:**

- You will be assigned a new case worker to maintain the ongoing eligibility of your case.
- You should report any changes that occur within 10 days. Some examples are:
  - Income Change
  - Resource Change
  - Inheritance
  - Marital Status (ie. If your spouse enters a facility or you become widowed, or divorced)
- Client Participation should be paid to the facility that you reside in at the beginning of each month.
- If you receive VA benefits or pension payments, call the Veterans Administration to report you have been approved for Medicaid.
- A Review of your eligibility will be done on an annual basis. This form will come via US Mail.
- You may receive requests from DHS throughout the year, please make sure to open and read your mail from DHS.
- Resources should remain under $2,000 for individuals and $3,000 for couples in facilities.

Keep this form so that you know when and how to report.

CONTACT INFORMATION:

Information can be submitted via fax, email, or US Mail.

Fax: 1-515-564-4040

Email:
facilities@dhs.state.ia.us

Address:
Iowa Department of Human Services
Centralized Facility Eligibility Unit
Imaging Center 1
417 E Kanesville BLVD
Council Bluffs, IA 51503

For additional questions:
DHS Customer Service
1-877-344-9628