

SCHEDULE

AUG. 30-31, 2023 | IHCA

***In-Person**

- Introduction to Program
- The Agile Leader
- Strengthening Your Leadership Communication Skills
- Offering Feedback that Makes a Difference
- Creating Measurable Outcomes
- Addressing Staff Performance/Using Progressive Discipline
- Evaluating Staff Performance (MBTI)
- The Leader's Role in Occupancy

WEBINARS

DATE	TIME	DESCRIPTION	*Online
Sept. 13, 2023	2:00 p.m.	Quality Improvement Project Workshop	
Oct. 11, 2023	9:30 a.m.	Using Data to Improve	
Nov. 13, 2023	2:00 p.m.	Quality Improvement Project Workshop	
Nov. 15, 2023	9:30 a.m.	Delegating to Others	
Jan. 17, 2024	2:00 p.m.	Quality Improvement Project Workshop	
Feb. 21, 2024	9:30 a.m.	Managing Conflict	
March 26, 2024	2:00 p.m.	Quality Improvement Project Workshop	
April 17, 2024	9:30 a.m.	Recruiting Exceptional Senior Care	
May 6, 2024	2:00 p.m.	Quality Improvement Project Workshop	
May 15, 2024	9:30 a.m.	Retaining Exceptional Senior Care Staff	

JUNE 24-25, 2024 | IHCA

***In-Person**

- Developing Successful Plans as a Team
- Creatively Solving Problems
- Creating a Culture of Trust
- Promoting from Within
- Inspiring Change
- Leading Change